



ACSP with Co-op

ADVANCED CUSTOMER SERVICE PROFESSIONAL WITH CO-OP

SKILLS LEARNED

Grammar		Listening		Writing	
Vocabulary		Speaking		Pronunciation	
Leadership		Critical Thinking		Presentation	
Creativity					

YOUR GOAL

Understand the world of customer service and hospitality, and create exciting and rewarding career opportunities

ADDITIONAL SKILLS LEARNED

- Writing resumes and cover letters
- Dealing with customers in hospitality settings
- Researching travel and tourism destination for clients
- Working successfully with teams in the fast-paced world of restaurants
- Identifying strengths that match with hospitality career requirements
- Communicating clearly, effectively, and efficiently in a pleasant manner

CAREER OPPORTUNITIES

- Restaurant: Host, server, sous-chef, kitchen worker
- Hotel: Front desk, hospitality, housekeeping, concierge
- Travel & Hospitality: Tourist centre advisors, tour guides, sales, host

ENTRY REQUIREMENTS

International students must pass the Vancouver International College - Career Campus Entrance Interview AND provide one of the following:

- a recognized international English language equivalency test score, OR
- a pass on our entrance exam; OR
- show proof of one: TOEFL® iBT 53, TOEIC® 550, IELTS 4.5

EXIT REQUIREMENTS

70% average upon successful completion of all required program components and Co-op

VIC CAREER CAMPUS ADVANTAGES

- Expand your communication skills through speaking activities
- Learn the basics from hospitality industry experienced professional instructors
- 9am-1pm, M-F in-class instruction schedule saves the rest of each day for work, play and/or discovery of a beautiful Canadian city
- Learn from both inside and outside of the classroom (tours, excursions, and field trips)
- Understand your personal strengths to interrelate with others
- Learn the essentials for FoodSafe BC and Serving It Right, with an option to earn both certificates (extra fees)
- Enhance your resume, learn, and practice interview skills to improve your chances of finding a good job
- Broaden your service industry network and expand your skills with Canadian experience



I am very excited to be able to offer our students a program that will allow them to succeed in the workplace by learning from the teachers who are experienced in the industry, as well as providing lots of time to practice and improve their speaking skills.”

- Yoko, Student Advisor

ACSP WITH CO-OP COURSES

1. Interpersonal Skills and Development
2. Food and Beverage
3. Communications
4. Hotel and Catering Industry
5. Career Tools
6. Tourism and Hospitality
7. Leaders and Motivation

*Followed by Co-op Term

PROGRAM LENGTH

- 56-week Diploma program
- 28 weeks in class (20 hours per week, Monday to Friday, 9:00AM to 1:00PM)
- 28-week Co-op work term
- 14 months - 56 weeks - 1180 hours

Students taking a co-op work term are required to have a work permit. Please visit www.cic.gc.ca for further information.

Subject to Change
Updated: February 2018

